

RANDOLPH POINTE



November 2011

Community Management Office

Hours of Operation

M-F 8:00 a.m. to 6:00 p.m.

SAT 10:00 a.m. to 5:00 p.m.

Address

2850 Compass Court
Fort Bragg, NC 28307

Phone

910.764.5008

Fax

910.436.2609

After Hours Maintenance Emergency

910.764.5008

E-mail

RandolphPointe@picernemh.com

Website

RandolphPointe.com

In Case of Emergency Dial 911

From Your Cell Phone Dial

910.432.0911

From the desk of Stephanie Kegler,
Randolph Pointe Community Manager

Dear Randolph Pointe Residents,

Happy Thanksgiving!

Thanksgiving is a time when we reflect on the things for which we are thankful. We would like to take this opportunity to thank you – our residents – for serving our country.

THANKSGIVING LUNCHEON

Thursday, November 17
12 to 1 p.m.

Celebrate Thanksgiving a little early with us. The Randolph Pointe team will be making all your favorite Thanksgiving fixings! And because you are all such great residents, we will be having a "great resident" raffle. So make sure you stop by on your lunch break!



Green gifts

Your holiday energy savings shouldn't stop with the decorations. Think about your energy consumption when buying gifts for loved ones. Many electronics like televisions, computers, printers, DVD players and audio equipment feature Energy Star ratings for energy efficiency. For a complete listing of Energy Star rated products, visit www.energystar.gov.

Sincerely,

Stephanie Kegler

Community Manager

Scholarship and grant applications now available: Any military branch at seven installations is eligible

Our Family for Families First, John G. Picerne's private charitable foundation, was established to support the educational goals of children and spouses of active-duty Service Members. The Foundation offers \$50,000 college scholarships for active-duty Service Members' children, and \$5,000 educational grants for active-duty Service Members' spouses. Children and spouses are eligible to apply if their Service Member is stationed at one of the following bases: Aberdeen Proving Ground, Fort Polk, Fort Bragg, Fort Meade, Fort Rucker, Fort Riley, or Fort Sill.

Scholarship and grant applications for 2012 are now available online at www.ourfamilyfoundation.org. The Foundation is now accepting applications from children and spouses of active-duty Service Members in any military branch based at these seven installations. Please review the information located on the website for eligibility requirements and to learn more about the Our Family for Families First Foundation.

The Foundation is committed to supporting military families in the pursuit of higher education, instituting a tradition of community service and encouraging professional career paths through education, internships and mentoring programs and has awarded more than \$3 million since 2006. It also serves to further the primary mission of Picerne Military Housing – putting military Families First®.

Holiday balcony decorating contest

Last year's holiday balcony decorating contest was a huge success, so we are doing it again!

Between Monday, November 21 and Monday, December 19, get in the holiday spirit and decorate your balcony for the season! Prizes will be awarded to first, second and third place winners. Winners will be notified on Tuesday, December 20. Be creative!



Special November Leasing Office Hours:

Wednesday, November 9: All Picerne Offices and Neighborhood Offices closed 11 a.m. to 1:30 p.m.

Friday, November 11 (Veterans Day): Neighborhood Offices open 9 a.m. to 1 p.m.

Thursday, November 24 (Thanksgiving Day): All Picerne Offices and Neighborhood Offices closed

Friday, November 25: Neighborhood Offices open 9 a.m. to 1 p.m.

Receiving a package for you or a friend?

With the holidays approaching, packages are delivered to the Randolph Pointe Clubhouse in large quantities. If you are expecting a delivery, **please make sure you follow your tracking information (if applicable) so you are aware of when it will arrive.** Some packages are too large to be placed in the mailboxes, so services like UPS and FedEx will deliver them to the Randolph Pointe Clubhouse.

In the event of a package delivery, the Randolph Pointe staff will attempt to contact you via telephone, if possible. If you see on your tracking information that your package has been delivered and signed for, please come to the **Clubhouse and pick up your delivery in a timely manner.** This will help reduce the number of boxes in the Clubhouse, and will ensure that you receive your package when you had expected.

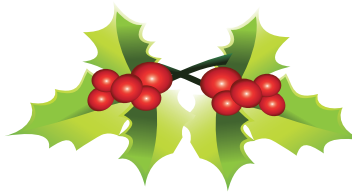


Maintenance Emergency?

Randolph Pointe has around-the-clock, 24-hour maintenance services for your needs. If something in your apartment needs immediate attention, please do not hesitate to call. We are always available after normal business hours for emergencies! Call (910) 764- 5008, day or night, and we will be there to help you.



Garbage disposals, grease and the holidays



The holidays are a time for celebrating with food, but holiday cooking clean-up is the number one cause of clogged sinks and unpleasant sewer back-ups. Follow these recommendations to keep your pipes clear this holiday season and year-round.

- Do not pour grease, oils or other fatty substances down your sink, toilet or sewer drains. These materials should be discarded with your regular trash.
- Allow fatty substances to cool and then scrape them into a sealable container. You may then place the container in your trash cart, or bring it to the DPW recycling facility located behind building 3-1137 on Reilly Road. DPW is open Monday through Friday from 7 a.m. to 4:30 p.m.
- To keep your garbage disposal working properly, do not use it to dispose of large quantities of food waste. Egg shells, potato skins, pasta, rice and other vegetables and meats can cause your disposal to clog and jam.
- Discard large food scraps into your regular trash prior to washing plates and pans.
- Use your garbage disposal only to dispose of food residue left in your sink after washing dishes.

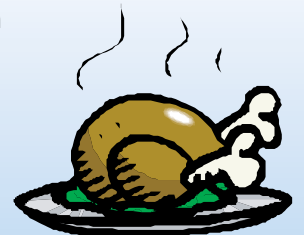
SatisFacts phone survey

We're listening! Picerne Military Housing has hired SatisFacts Research to randomly survey 15 percent of on-post homes by telephone. If you receive a call from SatisFacts, please take a moment to provide your honest feedback. Your input and time is appreciated. To those of you already surveyed, thank you!

Back in October, you received a flier announcing the start of the SatisFacts survey. The bottom of this flier had a form where you can include your most up-to-date contact information. Please complete and return this form to the Lease Office; this will ensure we are able to contact you in case of an emergency, as well as to follow-up on service requests and your satisfaction. You may also call or e-mail the Leasing Office to update your contact information. Thank you!

Thanksgiving Brunch at the Fort Bragg Club

Seating times on Thanksgiving Day are 10 a.m. and 1 p.m. Reservations are required. Please call the Fort Bragg Club at (910) 907-2582 to make a reservation and for pricing.



A reminder about your air filter(s)



Regardless of the season, please remember to change your air filter(s) every 30 days. Replacement filters are available at the Leasing Office. Replacing your filter will help your apartment remain comfortable throughout the year.

RANDOLPH POINTE

Holiday decoration guidelines

With the holidays quickly approaching, holiday decorations are all over the community. Holiday lights are a beautiful part of the season, but they also use plenty of electricity. Be smart with your energy consumption this holiday season. Please read the article to the right for more information on energy saving holiday lights.

Randolph Pointe and Picerne Military Housing require that all Christmas tree ornaments and decorations be noncombustible. Lights and lighting sets for use with Christmas trees must bear the label of Underwriters Laboratories, Inc. (UL) and must be in good condition.

- Never use electric lights on a metallic tree.
- If you use outdoor lights, make sure they have been certified for outdoor use.
- To hold lights in place, string them through plastic holders. Never use metal nails, hooks, staples or tacks.
- Outdoor lights must be turned off by 10 p.m. each night. Remember to turn off all holiday lights when you leave the apartment or go to sleep. They could short and start a fire.



Energy saving holiday lights: Six reasons to choose LED holiday lights

Don't let your tree be the only "green" decoration in your home this holiday season. Switch to light-emitting diode (LED) holiday lights!

- LED lights use about 90 percent less energy than traditional mini-lights.
- LED bulbs are cool to the touch, reducing the risk of fire.
- LED lights last as long as 100,000 hours, compared with only 1,500 for traditional mini-lights.
- LED bulbs are more durable because they are made of plastic instead of glass.
- LED bulb colors won't fade. Unlike traditional mini-lights, LED bulbs are not painted, so the colors do not fade or flake off.
- If one LED bulb goes out, the others will stay lit.



November 15 is America Recycles Day

America Recycles Day is the only nationally recognized day dedicated to the promotion of recycling in the country. Please take this opportunity to get your neighbors, family and friends excited about what can be accomplished when we all recycle year-round.

Recycling bins are located inside every dumpster area at Randolph Pointe. Acceptable recycling items include: newspapers, plastic bottles #1-7, aluminum cans, dairy and juice containers, junk mail, office paper, paper bags and tin or steel cans. Items should be loose and not sorted. Large and small cardboard boxes should be broken down and placed in the designated cardboard dumpsters. Please note that these dumpsters are for cardboard only and not paper, plastic or any other items. Please recycle all other appropriate items in the designated recycling bins. Please do not recycle food waste, glass bottles and jars, aluminum foil, ceramics, films, plastic bags, plastic wrap, pie tins, or foam cups and containers.



Thank you for doing your part!