

RANDOLPH POINTE



January 2012

Community Management Office

Hours of Operation

M-F 8:00 a.m. to 6:00 p.m.
SAT 10:00 a.m. to 5:00 p.m.

Address

2850 Compass Court
Fort Bragg, NC 28307

Phone

910.764.5008

Fax

910.436.2609

After Hours Maintenance Emergency

910.764.5008

E-mail

RandolphPointe@picernemh.com

Website

RandolphPointe.com

In Case of Emergency Dial 911

From Your Cell Phone Dial
910.432.0911

From the desk of Stephanie Kegler,
Randolph Pointe Community Manager

Dear Randolph Pointe Residents,

Welcome home!



Several of you have safely returned home from a deployment in the past month or so. Welcome home and thank you for your service! We continue to keep those who are deployed around the world in our thoughts and prayers.

Looking back at 2011

2011 was another great year for Randolph Pointe and you – our residents! We capped off the year with our Holiday Social on Friday, December 16. We hope that the good food and great company made for an exciting lunch break! Our 12 events throughout the year not only celebrated holidays, but they also brought all of us together for themed parties. Take a trip down memory lane with us, and check out some of our event pictures on this newsletter's back page.

In addition to the impressive tally of events that we have hosted, our maintenance team has completed nearly 2,500 work orders this year alone. Our aquatics team was busy this summer as well, with a record number of more than 2,400 visits to our pool!

We look forward to another great year in 2012. Stay warm this winter, and have a great holiday season.

Happy New Year!

Sincerely,
Stephanie Kegler

**Need money for college?
\$50,000 scholarship
applications due February 16**

Our Family for Families First, John G. Picerne's private charitable foundation, was established to support the educational goals of children and spouses of active-duty Service Members. The Foundation offers \$50,000 college scholarships for active-duty Service Members' children, in addition to \$5,000 educational grants for active-duty Service Members' spouses. The Foundation is now accepting applications from children and spouses of active-duty Service Members in any military branch based at these seven installations: Aberdeen Proving Ground, Fort Polk, Fort Bragg, Fort Meade, Fort Rucker, Fort Riley, or Fort Sill.

Scholarship and grant applications for 2012 are now available online at www.ourfamilyfoundation.org. All college scholarship applications for children must be submitted by Thursday, February 16. All educational grants for spouses are due no later than Thursday, May 17. Please review the information located on the website for eligibility requirements and to learn more about the Our Family for Families First Foundation.

**A friendly reminder
about your patio or
balcony**

Thank you for keeping your patio or balcony clean and tidy! This will help us maintain the overall exterior appearance of Randolph Pointe.



Holiday Trash and Recycling

Please place all Christmas trees by the Randolph Pointe dumpsters prior to the morning of Friday, January 13. This is a bulk trash day and all trees will be picked up then.

Since the holidays are over, you most likely have several empty boxes. When recycling these boxes, please remember to break them down, and remove any packing materials from the boxes. As a reminder, holiday wrapping paper is not recyclable. Please dispose of it with your regular household trash.

Maintenance Emergency?

Randolph Pointe has around-the-clock, 24-hour maintenance services for your needs. If something in your apartment needs immediate attention, please do not hesitate to call. We are always available after normal business hours for emergencies! Call (910) 764- 5008, day or night, and we will be there to help you.



Receiving a package for you or a friend?

The Randolph Pointe office receives many packages for its residents. Please make sure that all the correct information, including your apartment number, is provided to the sender. This way we can accurately contact you when your package arrives.

If you are allowing a friend to send a package in their name to Randolph Pointe, please contact the Leasing Office and inform us of the individual's name. If the recipient is not a current resident, and we are not informed of a package arriving for them, it will be returned to the sender.





Cold weather and your home

Winter is finally here! As the temperatures continue to drop, here are a few reminders that will help keep your home warm in an energy efficient way:

- Set your thermostat fan control to the "auto" position. Setting the fan control to "on" will run the fan motor continuously and use more energy.
- Change your air filters every month. Clean filters will lead to a better operating unit and will help to reduce the amount of dust circulated through your home. Replacement filters are available free of charge at the Leasing Office.
- If you will be going away during cold weather, leave the heat on in your home to help prevent pipe bursts and flooding. Your thermostats should be set to a temperature no lower than 55 degrees.

Privately owned weapon registration

Please be sure to register your privately owned firearms within five working days of moving on post. If you have a weapon that you need to register, please visit one of the three locations specified below.

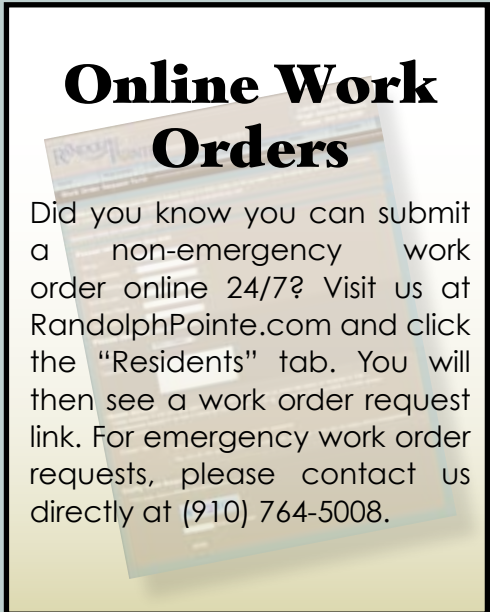
- All American Visitor's Center - just outside the All American gate
- Soldier Support Center – Room BE-18, in the basement
- 82nd Airborne Division Area – Gavin Hall, Room 245, Bldg. C-7417 (2-story building)

Once the weapon is registered, please provide a copy of the registration to our Leasing Office. For more information about privately owned firearms registration, please call Vehicle Registration at (910) 432-8149.

Are you vacating your apartment?

We hate to see you go! If you are moving out of your apartment, please provide the Leasing Office with written notice at least 30 days prior to your desired date of departure. The Leasing Office requires a copy of your PCS/ETS orders should you vacate your apartment prior to the end of your lease. If you have received PCS/ETS orders with less than 30 days advance notice, there will be no early termination fee.

Online Work Orders



Did you know you can submit a non-emergency work order online 24/7? Visit us at RandolphPointe.com and click the "Residents" tab. You will then see a work order request link. For emergency work order requests, please contact us directly at (910) 764-5008.

Free Tax Filing Services

The Fort Bragg Tax Center will be open to customers on a first come, first served basis beginning on Tuesday, January 17. The center has moved to a new location; it is now located on the sixth floor of the Soldier Support Center on Normandy Drive.

Tax center hours are:	
Monday-Friday	9 a.m. to 9 p.m.
Saturday	9 a.m. to 5 p.m.
Sunday	Closed
Federal Holidays	Closed



Please call ahead at (910) 396-8299 to ensure you have all the appropriate documents. If filing on behalf of a deployed Soldier, Power of Attorney (POA) is required. Other documents that may be needed include: W-2's, Social Security cards, Military ID cards, any tax forms received in the mail, a cancelled check for a direct deposit refund, and IRS Form 2848 if filing on behalf of someone else.



RANDOLPH POINTE

2011 Randolph Pointe event highlights



80s Party – a day filled with bright colors



Thanksgiving Luncheon –
talk about a delicious lunch break



Black and White Party
– a night of good music



Super Bowl Party – football and
creative food displays!



Halloween Party - even Gumby
made an appearance!

Pet Policy Reminder

Each Randolph Pointe resident signs the Residency Occupancy Agreement and Pet Policy Acknowledgement Form prior to move-in. These forms state that the only pets that are currently allowed at Randolph Pointe are fish and (up to) two caged birds. Currently, no other pets are allowed nor are any pets allowed to visit your apartment for pet-sitting purposes.

If an animal that has not been approved by Randolph Pointe staff is found in your apartment, you will be given a written violation. A member of the Randolph Pointe staff will then follow-up to make sure that the pet has been removed. A note is then made and damages may be charged to you upon move-out.

Please help keep Randolph Pointe in the best possible condition for you and future residents by not housing animals in your apartment!



January Holiday Leasing Office Hours:

Sunday, January 1
All offices closed

Monday, January 2
All offices closed

Monday, January 16
Neighborhood Offices open
9 a.m. to 1 p.m.

